

Iowa Department of Human Services

Terry E. Branstad Governor Kim Reynolds Lt. Governor **Charles M. Palmer Director**

Date of report	10/12/13
Provider name	Paula & Jacob Rios.
Date of complaint	10/10/13
Home type	Registered Category C2
	NON-COMPLIANCE WITH REGULATIONS FOUND:
	110.5(8) Children's Files. They have files that need updated.
	NATURE OF COMPLAINT: the reporter stated that 12/9/13 the provider's husband named Jake grabbed the children by their shirts, chokes them, and throws them into the corner for times outs. The children have not been injured, per the reporter. The daycare provider told the children's mother that Jake is just wrestling with the children. Jake will also slap a child's hand when he touches something he shouldn't. Child has never been injured, per the
5	reporter.
Date 10/12/13	Summary of complaint: I went to home and spoke to Paula and Jacob (Jake). The both denied grapping or throwing children. Jake did say that occasional he on the floor and children jump on him. Both Jake and Paula stated that they have grasped children's hands to keep them safe (like not touching a stove) or not allowing them to hit another child.
	Paula stated that one of the mothers on Monday 12/10/13, told her that her children were stating that Jake was abusing them and that the children would not be returning. Paula filled her spot by that night. The mother returned the next morning at 5:45 (12/10/13) with the children. Paula told her that they children could not stay the parent yelled that she was going to call DHS. Paula informed me of the incident.
	I did observe Jacob with the children in the home. None of the children appeared to be nervous or afraid of him. He appeared to be patient with the children.
	I completed a checklist during this visit.
	FINDINGS:
	I found that Paula and Jacob need to update some files.
	I found no merit in the complaint.
	RESOLUTIONS: Paula reported that she has been trying to set a new system
	for files. I gave until 3/1/13 to complete the forms.

Glenda Currier, SW II, Childcare Specialist, gcurrie@dhs.state.ia.us